



Australian Government

Department of Health, Disability and Ageing

Disability Safeguards Consultation

Consultation paper

Part 2





Australian Government

**Department of Health,
Disability and Ageing**

The Australian Government Department of Health Disability and Ageing wrote this.

We say **DHDA** for short.

When you see the word **we** it means DHDA.



We wrote this in an easy to read way.

We use pictures to explain some ideas.

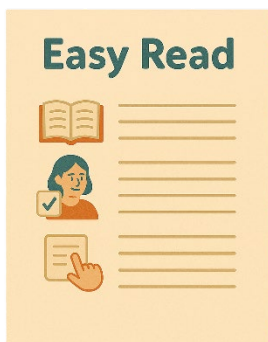
Bold

We have some words in **bold**.

Not bold

This means the letters are thicker and darker.

These are important words.



This is an Easy Read summary of another document.

This means it has the most important ideas.



We can answer any questions by email.

Email us

disabilitysafeguards@ahaconsulting.com.au



You can ask for help to read this document.

You can ask

- A friend
- Family members
- A support person.



We recognise Aboriginal and Torres Strait Islander people as the **Traditional Owners** of the land we live on.



They were the **first people** to live on and use the

- Land
- Waters.

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About this document



This document has 2 parts.



Part 1 talks about

- What we want to do



- Writing the
 - Disability Support **Quality** and **Safeguarding Framework**

We call it the **Safeguarding Framework** for short.



Quality means services that

- Helps people



- People get what they need



- People feel happy with the service



- The service does everything they are supposed to.



Safeguarding means protecting people with disability from harm.



A framework is how we will do something.



- Disability Support **Ecosystem**
Safeguarding **Strategy**

We call it the **Safeguarding Strategy** for short.



Ecosystem is everything working together.

This means that disability services work together to support people with disability.



A strategy is a plan for how to do something.



- Why we want to do it



- Who will help us



Part 2 talks about

- How to take part in the **consultation**



Consultation is when the government works with the disability community.

It makes sure that the government is listening to communities.

This helps the government make better plans to support people with disability.



The **survey** has 3 parts.

Surveys have questions about your ideas.



You can go to our website to for the surveys.

consultations.health.gov.au/disability-and-carers-group/disability-safeguards-consultation/

It is in Easy Read.

Consultation steps



There will be 4 consultation steps.

STEP 1



Step 1

Work out what to write.

STEP 2



Step 2

Write the Safeguards

- Framework
- Strategy



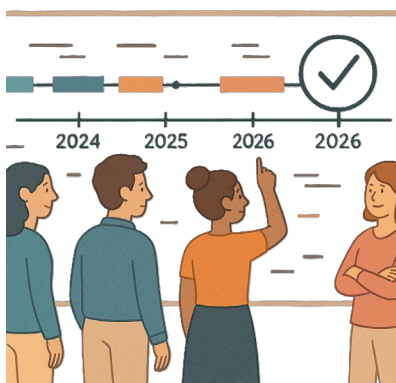
Step 3

Check that they work



Step 4

Make changes to make them better.



We think we will be finished in the middle of 2026.

Why are we doing this consultation



Other consultations have helped us hear more about

- Quality



- What are the important parts about safeguarding.



We want to hear more about

- What safeguarding means



- What does good safeguarding look like



- What does quality mean.



Understanding these things will help us write the Safeguarding

- Framework
- Strategy.

Who do we want to hear from



We want to hear from **all** people with disability.

People who

- Get NDIS support
- Do **not** get NDIS support.



Including

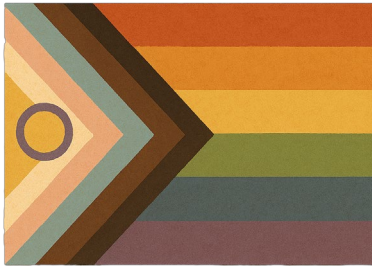
- First Nations people



- People who speak different languages



- People from different cultures



- LGBTQIA+ people



- Older people



- People who live in areas that are
 - Regional
 - Rural
 - Remote



- Families of people with disability



- **Disability Representative Organisations**

We call them **DROs** for short.



- **Advocates**

An advocate is someone who supports you to speak up for your **rights**.

It can also be called **advocacy**.



- Supporters of people with disability



- Disability support **providers**

Providers get money to help support you.

You might use money from your NDIS plan to pay them.



- Disability support workers



- People who work for the government that do disability support services



- People who work for **mainstream** services

Mainstream services are other supports you get from government services like

- Health
- Aged care
- Mental health services.

Mainstream services are supports everyone can access.



- People who do research



- People who know a lot about
 - Quality
 - Safeguarding
 - Disability services.

How can you take part



There are 4 ways to take part.

You need to do it before
Monday 22 December 2025.



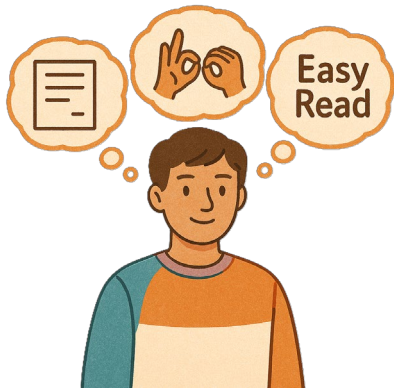
You can ask for extra time if you need it.

Email us

disabilitysafeguards@ahaconsulting.com.au

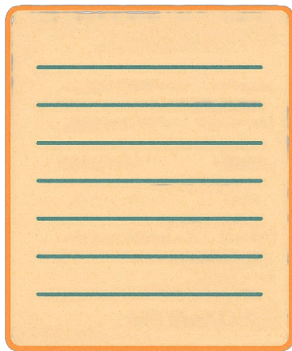


1. You can take part by filling out a survey.



There are 3 different surveys.

They all have the same questions.



- Plain Language

consultations.health.gov.au/disability-and-carers-group/disability-safeguards-consultation/



- Auslan

Auslan is Australian sign language.

consultations.health.gov.au/disability-and-carers-group/disability-safeguards-consultation/



- Easy Read

consultations.health.gov.au/disability-and-carers-group/disability-safeguards-consultation/



2. You can talk to us.

You could talk to us

- On the phone
- Online like Teams.



You can make a time by

Calling us

03 8632 9505



You can call us between

- 9am
- 5pm **AEST**

Between

- Monday
- Friday.



AEST is the time in

- Canberra
- New South Wales
- Tasmania
- Victoria
- Queensland

When it is **not** daylight savings time.

If you live somewhere else you will need to check what time to call.



Send us an email

disabilitysafeguards@ahaconsulting.com.au



If you need an **interpreter** you can call
Translating and Interpreting Service on

13 14 50

We call it **TIS National** for short.



Interpreters are people who change what someone is saying into the words of another language



3. You can write to us

You can write in any language.



You can send what you write to us by

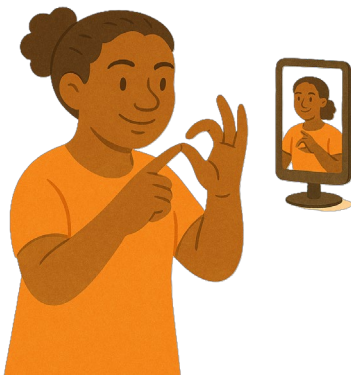
- Email

disabilitysafeguards@ahaconsulting.com.au



- Post

Disability safeguards consultation
Australian Healthcare Associates
Reply Paid 86905
Locked Bag 32005
Collins Street East Vic 8003



4. You can record us a message

You can do this in any language.

You can send it to us online



You can contact us if these ways do **not** work for you.

We will try our best to find a way for you to take part.

Contact us



You can contact us if you **need more information.**



You can send us an email.

disabilitysafeguards@ahaconsulting.com.au



You can call us.

03 8632 9505

You can call us between



- 9am
- 5pm **AEST**

Between

- Monday
- Friday.



AEST is the time in

- Canberra
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- Victoria
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You can send us a letter.

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